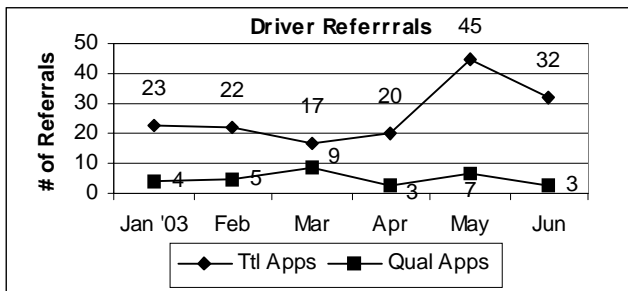
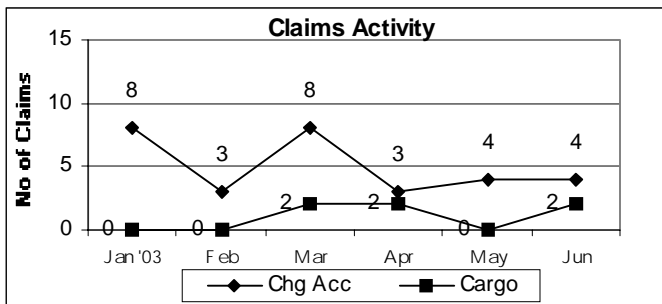
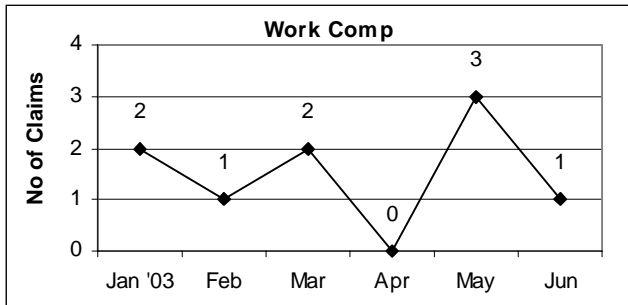




TANDEM EXPRESS

Your Monthly Update on Matters that Matter

Monthly Stats



Driver Referral Payout for June was \$4,735!! The year-to-date total is \$16,724!!

Operations (for June)

# Active Drvrs (All)	255	Fuel MPG (Co.)	6.76
No. Loads	5,448	Fuel CPG (Co.)	\$1.49
Miles(x1000-Rand)	2,271	Fuel CPM (Co.)	\$0.21

Tenure Recognition

Thank you all for choosing to be part of the Tandem Team! The following loyal and dedicated employees have reached another year of service in **July**.

	NAME	YOS	POSITION
1	Carolyn Pawson	25	Acctg Mgr (SL)
2	Leslye Kreighbaum	15	Compliance Mgr(MC)
3	Jim Blitz	12	Serv Tech (MC)
4	David Sanders	12	Custodian (MC)
5	Phil Green	11	Prof Driver (Rep)
6	Pat Tauchus	10	Prof Driver
8	Kelly Colwell	6	Prof Driver
9	Al Raycraft	5	Prof Driver
10	Kay Pawlik	8	Recpt (MC)
11	Randy Diequez	4	Prof Driver
12	Jodi Craig	3	Planner (MC)
13	John Chicola, Sr.	3	Prof Driver
14	Sue Majot	2	Logs (MC)
15	Kevin Gaffner	2	Prof Driver
16	Wayne Blackburn	2	Prof Driver
17	James Sincula	1	Prof Driver
18	Guy Beadouin	1	Prof Driver
19	Juan Toscano	1	Prof Driver
20	Roy Geise	1	Prof Driver

Safety Update

June started out good, but ended with a rollover, which cost Tandem in the neighborhood of \$50,000 for tractor and trailer, and another \$26,700 for the cargo, plus about \$9,000 for the cleanup and wrecker bill. Carelessness was the cause of this accident. Over-driving the road conditions, plus the driver's over-confidence, is a lethal combination. About the time you feel that you have been driving long enough and get that "fuzzy" feeling of over-confidence, WATCH OUT!!! You are kidding yourself and setting yourself up for failure.

There are some new "Haz Mat" regulations coming into place for drivers renewing their CDL with the Hazardous endorsement. Call the Safety Dept. about 60 days prior to your renewal to get all the details.

The new "Hours of Service" and "Securement" rules go in place January 4, 2004. As we receive better clarification on these rules, we will get them to all Tandem drivers. Also, a new policy for "Serious Log Violations" will take effect August 1, 2003 (and you should have received a copy in your paycheck). If you have questions regarding this, please contact Jerry Hutchin, Safety Director.

Serious Log Violations Policy

It is not often that we make changes to our log violation policies. However, due to the increasing number of log violations, we have decided to increase the safety incentive deductions for "Serious Violations". The new policy has been issued to each driver and outlines the detail of the new program.

Keep in mind that these changes are necessary for Tandem to maintain compliance with DOT regulations. Our previous violation program was apparently not severe enough to reduce the occurrences. It is management's hope that higher deductions will reduce our violations and return us to acceptable levels of compliance.

And, as Jerry has always said, you do not have to worry about the deductions as long as you keep your logs up to date!

Should you have any questions or concerns regarding the new policies, please contact Jerry Hutchin (Ext. 146)

Your Reps in Action

Tickets are still available for the "Fire and Ice" grill. We will be raffling off this wonderful prize on August 28th during **Driver Appreciation Week**. The grill continues to be displayed in Michigan City. **Tickets are 1 for \$1 or 6 for \$5.** All proceeds go to the Driver Hardship Fund. Get your tickets now!

At our last meeting we discussed the impact of some customer lane changes. GP Gaylord is shifting some of its production south and is working to use more rail. This includes shipments to Jonesboro, AR, Jamestown, NY and Minneapolis, MN. However, after only a few weeks into the program we find they are asking us for help again.

We are also considering new safety devices as part of our injury prevention program. One item in particular is a ladder for mounting and dismounting the trailer from the rear. Currently we only have a convenient access from the front. To prevent drivers from "jumping" (which you should never do), we have been considering an aluminum ladder. However, our review with the Reps has discovered several limitations to this device. Instead, Karl Galamback has developed an alternative mounting device that will utilize the steps on the back of the trailer. It is basically two metal arms that mount in the rear stake pockets and allows the driver to properly mount and dismount the rear of the trailer. Several Reps have used this device and found it quite useful and convenient.

For further information and detail of the Driver Communication Committee and the Driver Rep program, please view the notes of previous meetings. You can obtain a copy from Caryn (Ext. 116) in Michigan City.

Driver Appreciation Week – Aug 24 - 30

Just a "Heads Up". Driver Appreciation Week will be celebrated next month, August 24th through the 30th. This is a nationally celebrated week and was established a few years ago to recognize the hard work, sacrifice, and dedication of America's professional truck drivers. America and Tandem Transport Corp. are proud of its transportation professionals and their families.

Be sure to stop by Michigan City for your free shirt and food. Michigan City will be hosting lunch from 12N to about 4P Monday through Friday. You may also find some goodies at the terminals. Be sure to stop by and say "Hi".

Tire Pressure – Still A Hot Topic

When was the last time you checked your tire pressure? Yesterday? Last week? Last Month? The answer should be "Today".

Tire pressure continues to be a critical part of our tire maintenance program. We will continue to push this issue until we are able to reach an acceptable level of compliance. Currently we are in the process of checking tire pressure at each service as well as the occasional "spot check" in the yard. Once our numbers are compiled and we have a sufficient amount of accurate data we will be posting the results and determining appropriate action to meet our goals.

Crossno, Harris, and Ward Lawn Care, Inc.

A special thank you needs to be given to Jeff Crossno, John Harris, and Ron Ward. Their skill rivals the best lawn care professionals. These gentlemen have done a fantastic job keeping the Michigan City grounds in top shape. Tandem receives more compliments on its ground maintenance than you might think. Locals and visitors continue to praise Tandem for its professional and very attractive building and grounds. Thanks to the efforts of these three gentlemen we have a facility that could be called "Tandem Gardens". Thank you to Jeff, John, and Ron and everyone who helps make Tandem a wonderful place to work.

Thought for the Month

***Flexible People...
Never Get Bent Out Of Shape***